I can't understand why I can call a mci, att, sprint user via phone just by dialing their phone number without having to go through the complexities that i have to with the videophone. Sorenson has its consumers. Others have theirs, but to be able to communicate with other sorenson users, we have to use ip addresses. Technology for us (especially if you're 62 years old or older) is a bit above and beyond our capabilities. Come on, make Sorenson one of us instead of allowing them to prevent interoperability to take place.!!!